



Little Story Shapers Privacy Policy

Little Story Shapers are committed to protecting and respecting your privacy and follow strict rules on how data is used and kept ensuring that they meet GDPR regulations and the Data Protection Act.

This privacy policy applies to the website www.littlestoryshapers.co.uk and also bookings made to any Little Story Shapers class through <https://bookwhen.com/littlestoryshapers>

The information collected through the Little Story Shapers website booking form is name, telephone number, and email address. By submitting a contact form you are agreeing to provide this data to Little Story Shapers.

The booking process for a Little Story Shapers class is hosted by www.bookwhen.com

When a Little Story Shapers course is booked through the Bookwhen Ltd booking website we collect information including name, email address, contact phone numbers, child's date of birth and medical details in order to meet our obligation to fulfil the safe delivery of the Little Story Shapers classes. Bookwhen Ltd is responsible for your data and the privacy policy for their website can be found here: <https://bookwhen.com/privacy>

Little Story Shapers will store class information extracted from Bookwhen Ltd for accounting purposes for 7 years.

Credit and debit card information for purchases are submitted via Worldpay and are not held by, or accessible to, Little Story Shapers. The Privacy Policy for Worldpay can be found here: <https://www.fisglobal.com/-/media/fisglobal/files/PDF/policy/Privacy/Worldpay-Privacy-Notice-English.pdf>

Uses of information: the information that we collect is primarily to enable us to provide our services to you. In addition, we may use the data for the following purposes:

- to provide you with information requested from us relating to our services
- to notify you of any changes to classes
- to notify you of any new upcoming classes or products that may be of interest to you

We will not share your data with any third parties.

The Data Protection Act 1998 gives you the right to access the information that we hold about you. Should you wish to receive the details please contact us on the details below.

If you wish to complain, remove consent or delete data please email us at sarah@littlestoryshapers.co.uk

If you believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).